

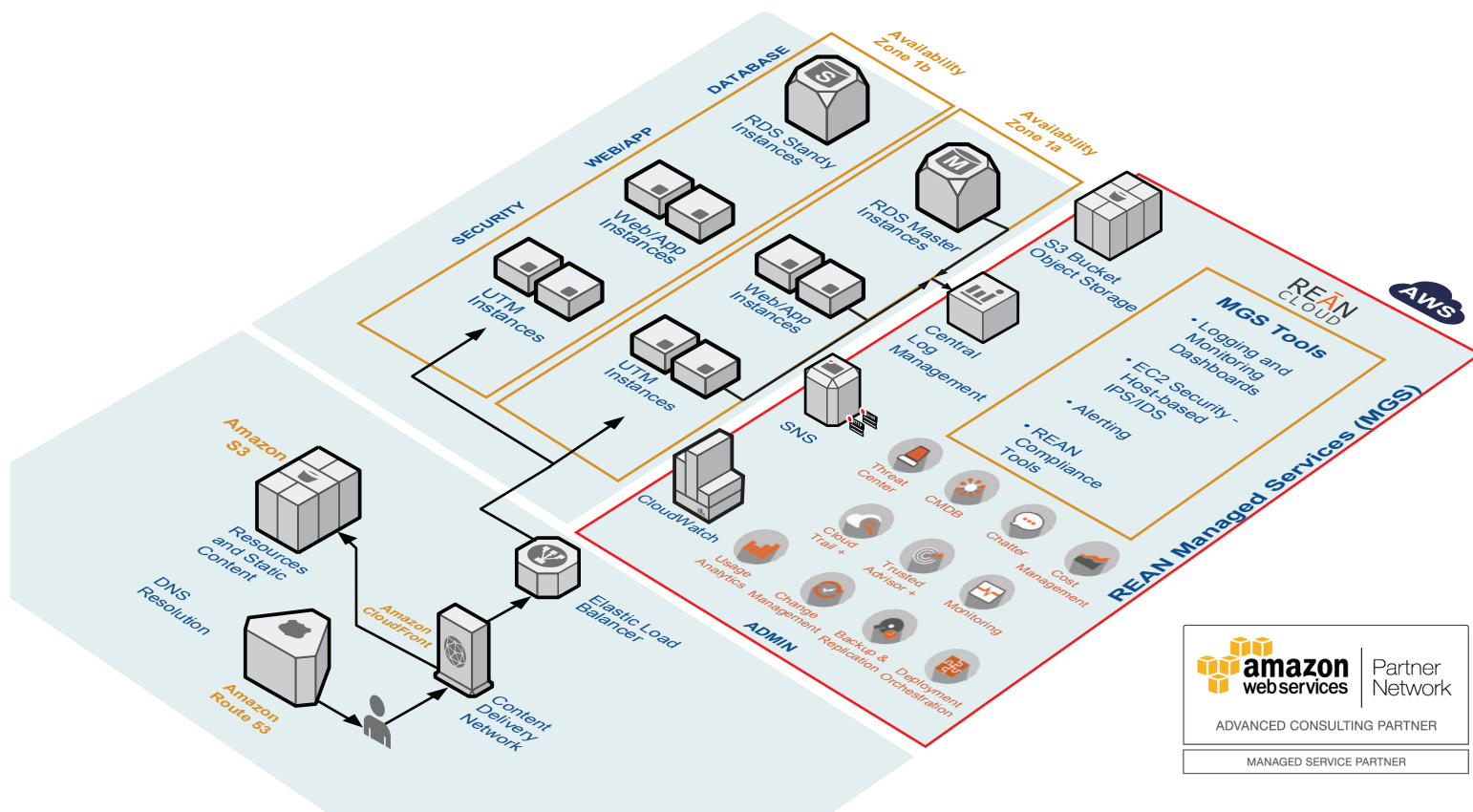
REAN Managed Services (MGS)

REAN Cloud is an AWS Managed Service Partner, with deep experience of supporting enterprise IT infrastructures and applications. We have worked extensively to implement complex and highly scalable architectures on the cloud that support secure, compliant operations in highly regulated industries such as the Financial Services, Healthcare/Life Sciences, Education, and Public Sector verticals.

As part of Managed Services on AWS, REAN Cloud offers value to customers by offering industry best services including:

- Advises customers from assessment, onboarding, migration, implementation through operationalization by providing services, software, and methodologies to help accelerate their IT infrastructure migration to AWS
- Proactive 24x7x365 monitoring, automation, patching, logging, alerting, back-up management of the customer's AWS environment
- Securing workloads to enable customers HIPAA, HITRUST, FISMA, PCI compliance requirements
- Operational process and procedures run based on industry standards such as ITIL

In addition, REAN offers customized solutions, delivery, and managed assistance for application modernization to help you develop more effectively on AWS.



 Partner Network
ADVANCED CONSULTING PARTNER
MANAGED SERVICE PARTNER

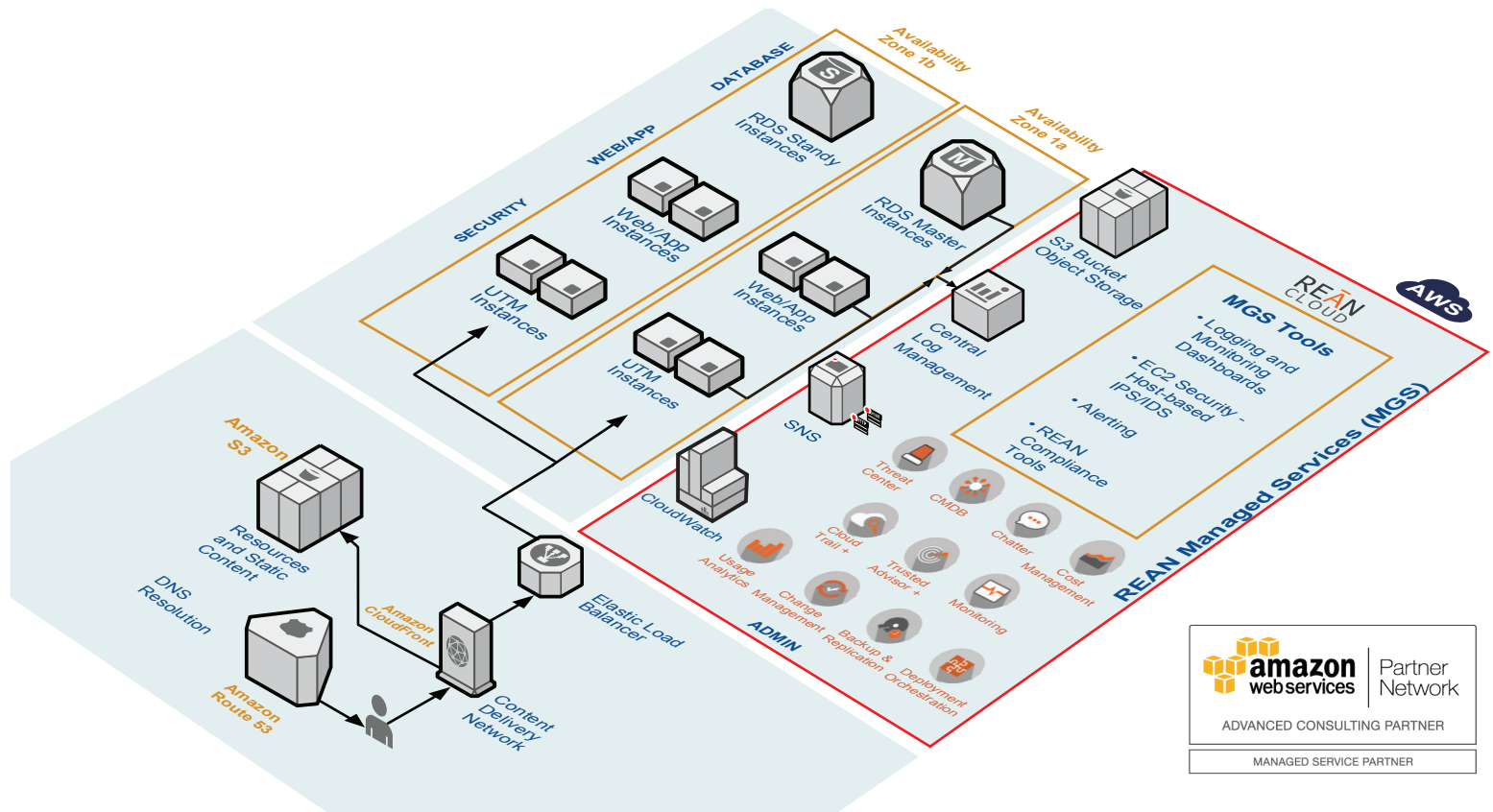
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REAN helps customers migrate their workloads to AWS and operate those workloads efficiently by following AWS operational and security best practices, while looking for ways to continuously optimize and save infrastructure related expenses. As an Advanced AWS Consulting Partner, REAN meets the highest service standards, and possesses deep AWS knowledge in conjunction with the right IT Service Management capabilities to deliver cloud managed services.

| REAN Managed Services | Developer | Business | Enterprise |
|---|-------------|------------------------|------------------------|
| Support Staff Coverage | 8x5 (email) | 12x5 (email and phone) | 24x7 (email and phone) |
| General Management Activities | x | x | x |
| Infrastructure Maintenance | x | x | x |
| Problem Management | | x | x |
| Performance Management | x | x | x |
| Change Management | x | x | x |
| Service Reporting | | x | x |
| System Monitoring | | x | x |
| System Patching and Maintenance | | x | x |
| High Availability/Disaster Recovery | | x | x |
| Security Management | | | x |
| Client Specific Services | | | x |
| Web Servers (IIS, Apache, etc) | | | x |
| App Servers (.Net, Sharepoint, Tomcat, etc) | | | x |
| DB Servers (MS SQL, MySQL, Oracle ,etc) | | | x |

For more information on REAN Managed Services, please contact us at info@reancloud.com or visit reancloud.com/rean-managed-services/