



# AWARD-WINNING IT SUPPORT IN A **KIOSK**

## Live Support Where You Need It.

Our solution provides a method of servicing staff IT equipment that does not include shipping or losing inventory. We provide executive care and staff support anytime of day. Retrieve replacement devices or get equipment serviced or repaired. Live technicians keep your staff working with minimal downtime by providing support through the Connect2IT! Kiosk and Smart Locker.

## Benefits of Personalized Support

Keep your information secure with personalized IT support around the clock. Our remote IT experts are ready, any time of day, so your staff can always feel supported.



### Remote IT experts.

Live technician accessibility through secure video and network connections, providing high quality service.



### Cost effective.

Centrally located IT experts reduce the cost of on-site technicians, gaining economies of scale and eliminating costs for lost inventory.



### Any time of day.

Live customer support (6 feet or 600 miles away) secured at your organization's HQ, District or Regional offices - no appointments.



[connect2ITusa.com](https://connect2ITusa.com)



[humantouchllc](https://www.instagram.com/humantouchllc)



# Streamlined, Comprehensive IT Support

## A Personalized IT Solution

A one-stop Kiosk and Smart Locker system that offers advanced troubleshooting and hardware repair or replacement. Keep your IT devices secure within your organization's walls by leveraging the locker to quickly exchange a device that needs more work with a loaner, replacement or refreshed device. Software upgrades or refreshes can even be performed from within the locker. Get your staff back to work with little to no downtime or delays.



### Secure

Secure technician/customer video interaction using innovative technology - socially distant and no contact for customers.



### Compliant

Equipped with Section 508 and ADA compliant screen reader, text zoom, headphone access, and braille labeling.



### Compatible

Customer access to expert technicians for PC & iOS/Android devices (laptops, phones & tablets) for troubleshooting, triage, refresh or replacement.



### Reliable

Expert, badged IT support 24/7-365, providing enhanced asset tracking, keeping PCs secure and easily monitored – remotely.



Scan QR code to visit our website  
and watch the demo videos.