



tagovve

Live Video Chat,
Voice Call and Text Chat
with Screen Sharing

Best Solutions to
Lead the Way

www.tagovve.com

About us

A Better way to talk with your customers..

Tagove has reinvented how we as consumers interact with online companies. It is simply the next generation of Live Chat, providing a range of unique features such as text, voice, video chat and co-browsing in an online browser. Below is an image of a live version in action. This allows online business to have conversations online as if they were on the phone or in an actual store/meeting place. Tagove allows businesses to communicate more effectively with their customers and increase sales/conversions, and inevitably, a better customer experience

Know Us Who we are?

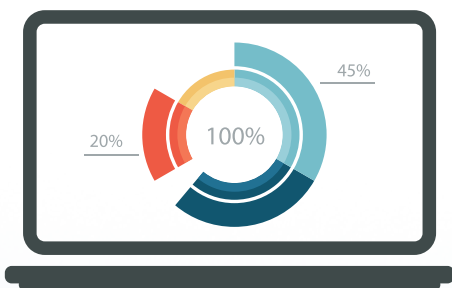
Tagove is a bunch of enthusiastic developers and entrepreneurs who literally love bending the rules! We at Tagove believe that software is never perfect, therefore, a key mindset for us is that we should be constantly improving. We don't ever want to find ourselves satisfied with the current state of affairs.

Tagove Why we developed it

As the online market rapidly grows, more of us are shifting to the online world. But there was something missing, The human touch. If we wanted more information or help, it was impossible to get this help from an online website. We found the typing live chat software were too slow and lacked execution. And that's when it hit us! What is stopping us talking to the retailer as if we was 'in-store'. And just like that Tagove was born. With a click of a button you can have a voice/video call, whilst getting remote help.

Choose Us

Why choose tagove chat for your website



Track Everything With Tagove

Tagove Live chat software is a 'complete package' that any customer support team would ever need. We provide practical & cost effective solutions to our clients and also, keep pace with the evolving technology so that we can help you to keep your customers happy.

Features



An Impressive way to Connect with your valuable customers

Tagove specifically designed to cater the need of a business to have an effective means of communication to interact freely with their customers. You can fully interact with your customers as if you are talking with in person. it's very important for businesses to provide assistance to their customers effectively, without delaying them further. Our live video assistance software helps the business representatives to interact with the customers personally.

Video Conferencing

Tagove provide unique way to video conference with your customer within your website without install any third party software. Its best way to impress your customer and build the strong relationship with your customer. Tagove is fully scalable video conferencing system where agent can invite their decision maker to chat or transfer the chat to higher department without disconnect the video. All this happen in same windows within one click.



Online Voice Call for your website

The Live voice call is another means of communication. Here we don't need to call and then wait endlessly for the customer care executive to answer our call. Our unique live phone call support application allows you to directly call the customer care representative from your computer, laptop and mobile. Live voice chat is definitely different from sending voice messages because you can hear each other voices in the real-time. People who want to communicate with each other despite the distances use the live voice call.

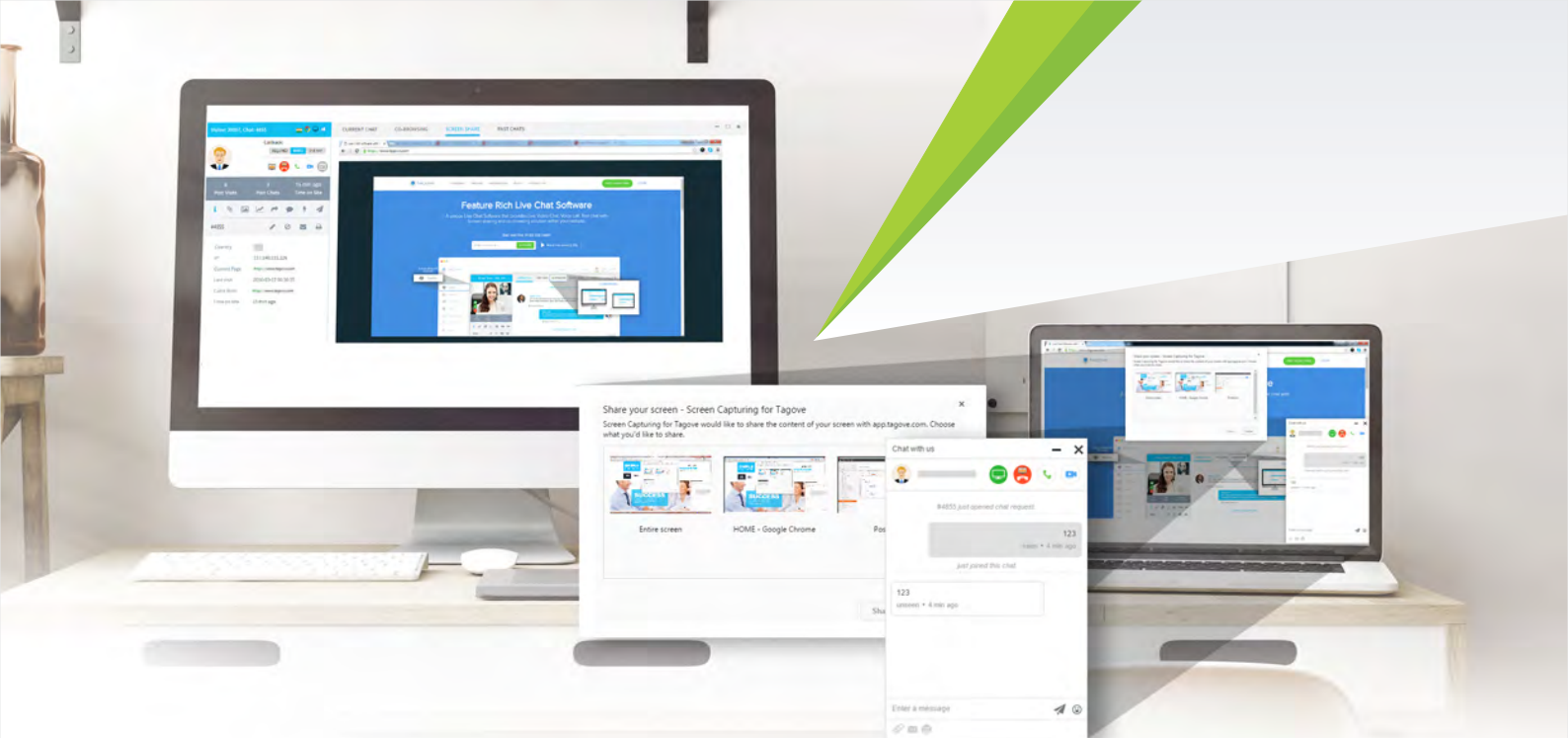
An impressive way to connect with your valuable customers

We provide businesses a multi-channel engagement platform that allows a particular customer support assistant to manage different customer conversations simultaneously with the live text chatting feature. This helps to make frequent conversations and shorten the average time of handling a single customer. Thus, helps in improving the productivity. It's a way faster than email and more efficient than the phone. The rule is- Don't make your customer wait.



VOIP phone call services

Tagove is a unique software that uses the latest technology to bring high-quality voice communications to people all over the world. When you use the tagove software, you can call regular phones in various popular destinations at an incredible low rate to any other phone on the planet. Your customer can call you back to tagove platform and also you can put them in conference call as well.



Screen Sharing With Live Chat Software

Most customers aren't tech experts so they may need additional support. Our screen-sharing feature is very effective as it allows your agents to gain temporary access to your customers' computer and guide them through the process. It's seamless and fluent and also provides a full HD experience for both parties with just a click of a button.

Your customer needs to download a simple extension which is a very easy for them. You just send the request to your customer to download this extension on the browser and after the request is accepted, you can continue with your business. It's all very straightforward but has promising results.



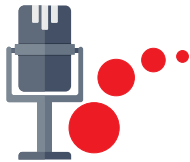
Share the screen with our Co-Browsing software

Tagove provides a perfect support of Co-browsing web technology that allows a support agent to connect to a customer's browser window, see the customer's web page and mouse cursor, and interact with the web page in real-time.



Web Statistics And Analytics With Tagove

Website Data Analysis and statistics is the most important thing that needs to be accurate and reliable. It is needed for the businesses for their growth. With the Tagove Statistics and Analysis, you get even the minute details in just a click. These details help you to make the further business strategies for the efficient functioning and management of the business. You get the live monitoring, daily reports, KPI's etc with the Tagove's Statistics and Analytics tool.



Live Call Recording with Tagove

Live call recording is quite flexible as it serves various purposes at a go. Live feedback is very important for the growth of any business. The service of the live call recording is practically very vast. It's a very secure service that when coupled with the versatility, will prove to be very useful.



File Sharing with Your Customers

With our file-sharing feature, agents and users can easily share any type of file with their customers via the chat window. Our file-sharing is fully peer-to-peer encrypted so that the sensitive documents can be exchanged online with high security.



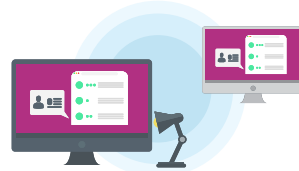
Support Everywhere

Live call recording is quite flexible as it serves various purposes at a go. Live feedback is very important for the growth of any business. The service of the live call recording is practically very vast. It's a very secure service that when coupled with the versatility, will prove to be very useful.



Speech to Text

Sometimes it's boring to type on the keyboard. Tagove provides speech text services within our Live Chat Software. You just need to speak and it will write for you while you are chatting with you customer. With this feature, you can manage multiple chats at the same time.



Co-browsing

Co-browsing is like screen sharing, but it's limited to the browser and it's lightning fast. With our co-browsing, a remote viewer can connect up to a presenter's browser instantly and show them around a website by highlighting different elements of the page.

Sign Online

Online E signature will be unique feature at tagove where businesses can sign the contract with their customer online rather than wait for email and going back and fourth. Also can edit the documents live with customer and agent in video conference call.



Graphical Presentation Of Customer Interaction



Support All Platform



Full Secure Cloud Based Storage

Using Benefits

A Better way to talk with your customers..



Live Video Assistance



Co-Browsing Software



Live Voice Call



Live Text Chat



Screen Sharing



Live Call Recording



Instant File Sharing



Statistics And Analytics



Speech ToText



Video Conferencing



VOIP call



E Document Sign



Better customer engagement

Tagove live chat software is one of the best way to engage with your customer and provide complete solution rather than using all different tools.

Personalize service

Video call with customer instant from your website will be one of the best personalize services to your customer. Single happy customer can bring lot more customers.

Our Packages

Unique Live Chat Software for Customer Support



Bespoke

Package

Make a type specimen book.

The premium package includes all the innovative features of Tagove, including any updates that we make in the future. This is a great starting point to see how operationally Tagove will fit in your business.



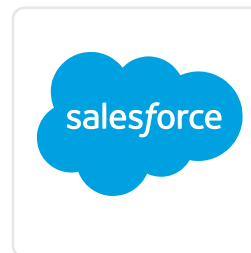
Enterprise

Package

Large businesses ready made solution.

We understand many companies will require a bespoke version. In this scenario, we will discuss your requirements and how we can integrate this into the daily business operations. As we have developed Tagove in-house, there so no limit to how far we can go to make sure we fulfill your requirements.

Integrated with



Contact Us Today

We're eager to discuss your business needs, and answer any questions you may have.

We will get back to you within one business day.

Be assured, we will not provide your details to a third party.

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