



The Santana Group of companies provide innovative outsourcing solutions to organizations across all industries.

Santana Group Founder and CEO Rosa Santana has been a driving force within the U.S./Mexico staffing industry for over 35 years and is recognized internationally as a human capital solutions expert. Santana is a fearless leader who harnesses her passion to successfully create and develop companies through impeccable client service and innovative outsourcing solutions.



Integrated Human Capital (IHC) provides innovative human capital solutions that offer clients flexibility and multiple options as they respond to changes in demand or skill shortages. IHC creates value for clients and employees through a commitment to the highest level of customer service.



Workforce Management delivers customized workforce solutions for international companies operating in Mexico. Our in-depth knowledge of Mexican labor laws, proven capabilities, and human resource expertise drives our delivery of quality solutions to both clients and employees.



Diversa, a Managed Service Provider (MSP), provides customized and scalable programs to achieve more effective supplier management, process improvement and standardization, risk mitigation, and cost savings.



Oveana Global Business Services provides business process outsourcing (BPO) services and contact center services to customers worldwide. Oveana helps Fortune 500 companies and Local, State, and Federal government sectors conduct business faster, smarter, and more profitably.

## CERTIFICATIONS



Applying lean manufacturing methodologies, Forma takes an active approach to providing process improvements that increase efficiencies through manufacturing support. Forma's experienced leadership team designs and implements sustainable long term solutions for complex customer challenges. Our rigorous quality and manufacturing processes, matched with a multinational presence, allow us to respond quickly and efficiently.