



tagove

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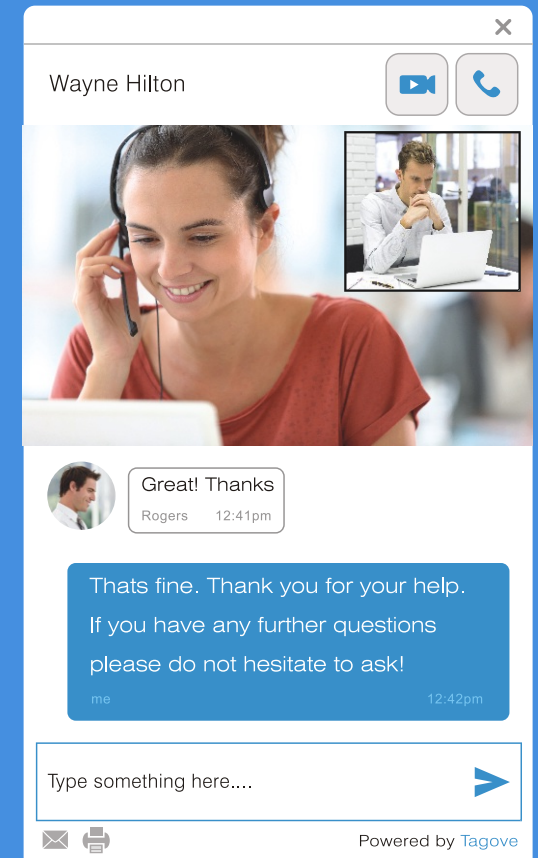
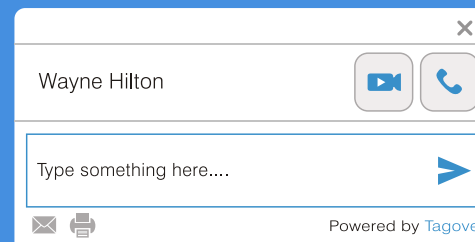
257 Castro Street, Suite 208, Mountain View, CA 94041

# COMPANY OVERVIEW

## The Ultimate Customer Support Application

Tagove is a new online communication software that reinvents the relationship between customers and companies. It aims to re-create face-to-face communication by offering live text, voice and video chat, as well as screen sharing and co-browsing capabilities.

Tagove allows businesses to communicate more effectively with their customers and increase sales/conversions, and inevitably, a better customer experience.





tagove

upgrade help contact  Wils James  
Online

- Visitors
- Visits
- Analytics
- Chat History
- Agents
- Chat Statistics
- Banned Visitors
- Topics
- Settings
- Chat Windows

Visitor: Roger Chat: 434



22 Visits 102 Chat Just Now Time on Site





#543

Country	
IP	120.542.525.22
Current Page	www.copiam.com
Last Visit	2016-02-05 05:19:24
Come from	copiam.com/features
Time on Site	14 Min ago
Network Latency	92 ms

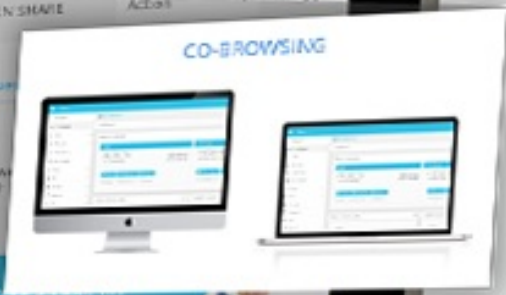
CURRENT CHAT PAST CHATS CO-BROWSING SCREEN SHARE

#190 just opened chat. require...

 Roger Jones  
Hi, I'd be interested in testing your software on my website. How many operators does your basic plan include?  
Today 08:00 am

 Jane Hill  
Hi, Happy to hear you are interested in testing our software. The number of operators you can have on our plan isn't limited.  
Today 08:02 am

Jane Hill just joined this chat.



 Jane Hill  
I understand. We'd like to have 3 operators, and install software on website.  
Today 08:20 am

Type something here...

SELECT LANGUAGE  
Language

Language



# WHY WE MADE IT

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As the online market rapidly grows, more of us are shifting to the online world. But there was something missing, The human touch. If we wanted more information or help, it was impossible to get this help from an online website. We found the typing live chat software were too slow and lacked execution. And that's when it hit us! What is stopping us talking to the retailer as if we was 'in-store'. And just like that Tagove was born. With a click of a button you can have a voice/video call, whilst getting remote help.

# THE MISSION

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**Spreading  
the Power of  
Communication**

# THE FUTURE

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When investing in Tagove, you are investing in the future of your business. This is why below is a road map of a few exciting new features we have in our pipeline from which you will benefit from!

## It's all part of the service

2016

### VOIP

VOIP allows you to receive and also make calls direct to a telephone number internationally, straight from your Tagove dashboard.

### APPS

iOS and Android SDK will be a great feature our customers will benefit from. Making sure you can chat with all your customers 'on-the-go' and from

### Desktop Application

Tagove will become an icon on your dashboard for both PC and MAC.

### CRM

Tagove CRM will allow you to keep a log of calls and leads. From here you can maintain and follow up potential leads, send mails and manage a client from initial conversation to sale.

### SMS

Tagove will enable a sms text messaging service.

# FULL FEATURES

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Live Video Assistance



Co-Browsing Software



Live Voice Call



Live Text Chat



Screen Sharing



Live Call Recording



Instant File Sharing



Statistics And Analytics



Speech ToText



Video Conferencing



VOIP call



E Document Sign