



About Cell Clinic Ltd.

The Cell Clinic Ltd. is BC's number one express phone repair centre with retail locations in Vancouver and Surrey that specialize in the repair of popular cell phones and tablets. The company also offers a buy/sell mobile device program, an unlocking service, and a wide-range of cell phone protection, power, audio and storage accessories.

The Cell Clinic offers the lowest pricing on the highest quality parts available and backs all cell phone repairs and used phone purchases with an industry high warranty – giving customers a trusted one-stop resource to visit for all their cell phone needs.

The company offers customers a convenient drop-in service, and a no fix, no fee guarantee. Most repairs can be completed within 30 to 60 minutes.

Cell Clinic's goal is to ensure customers are completely satisfied with a cell phone repair and used mobile device purchase.

History

The Cell Clinic Ltd., first established in Vancouver in 2014, quickly earned a solid reputation for delivering quality repairs and service excellence.

Cell Clinic Surrey is the company's second location, which opened January 2017 to better serve residents in BC Lower Mainland.

Founder, Alex Dechant, is a 27-year old Canadian business major and tech enthusiast who became involved in the industry when living in the England (Canterbury, Kent) for two years after completing university. While in Canterbury, Alex established Apple Tree -- a smartphone repair company in 2011 that is still operating today.

Peggy Berndt (Alex's mother), joined the Cell Clinic as a partner and the two opened a second location in Surrey. Peggy is a passionate entrepreneur with over 30 years experience as a senior communications, branding, marketing, media, and stakeholder relations specialist.

The family business offers a trusted small town approach to customer service excellence by standing behind its repairs with a one-year parts and labour warranty, and up to six-months warranty on the purchase of a used cell phone.

Contact

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