

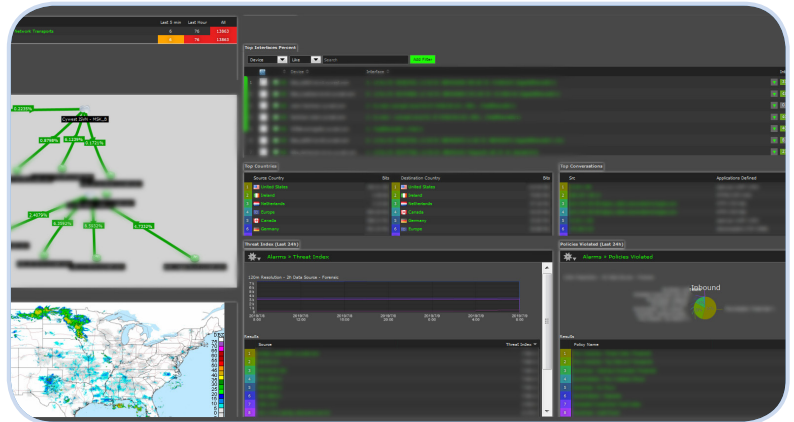
# Cywest Aware™



## DATA SHEET

**Cywest Aware™** is a component of our ISVN\* solution that is now offered as a stand-alone 360° network performance and monitoring service. This service allows non-Cywest customers to gain real-time analysis of actual network performance and a guaranteed 15-minute response time to trouble alerts from our Service Level Agreement (SLA) — a service level currently unmatched in the communications' industry.

*\*ISVN: Cywest's ISVN (Intelligently Scalable Virtual Network) offers the only fully private and secure network in the marketplace. It's not hype and it's not a concept. It works and it's every IT network admin's, every risk management officer's, and every IT security officer's dream.*



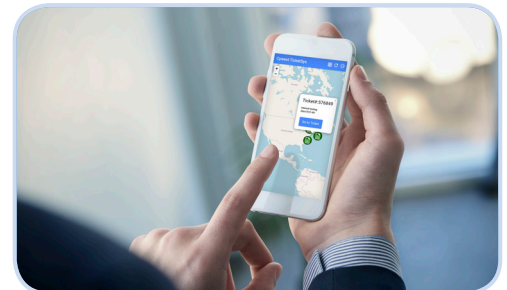
**Cywest Aware Backend**



**Cywest  
TicketSys**

### Cywest Aware™ Features

- Proactive monitoring of all network data in real-time.
- Proactive alerts to technical staff of issues for immediate resolution.
- 24x7x365x15 min service call response time.
- Real-time analysis of actual network performance.
- Secure mobile app for access to issue status.



**Proactive monitoring tools, real-time.**

“ The Cywest Aware™ offering allows us the opportunity to prove our service deliverables to a wider audience and to show the marketplace firsthand how a communications, cloud and security provider should really behave. By allowing customers to positively experience a small piece of the ISVN offering through Cywest Aware™, we hope to expand the understanding of what our broader enterprise solution is all about,” says Cyrus Nooriala, the founder and CEO of Cywest Communications. “There is a natural amount of skepticism when we guarantee a 15-minute response in our SLA, but one has to experience it to believe it. ”



**New customers before December 31, 2019 will receive the first month at NO Charge.**

**[www.cywest.com/aware](http://www.cywest.com/aware)**