

iTwiz – Cloud-based Analytics Solution for ITSM – Now Available in the Oracle Cloud Marketplace

Oracle Cloud Customers Can Use iTwiz to Make Informed Decisions by Measuring Their IT Team's Performance, Driven by Data and Analytics

San Jose – Feb 01, 2017



SNUVIK TECHNOLOGIES, an expert in Analytics, Big Data, ERP, PLM, Cloud, Mobility and Platinum level member of Oracle PartnerNetwork (OPN), today announced that its **Cloud-based Analytics Solution for ITSM, iTwiz**, is now available in the [Oracle Cloud Marketplace](#) offering added value to Oracle Cloud Application customers. [iTwiz](#) empowers IT organizations to monitor activity of every stream/person. iTwiz unlike other Business Intelligence (BI) Solutions has the flexibility to leverage the existing BI Platforms or utilize the Oracle Business Intelligence Cloud Services. iTwiz integrates with ITSM tools to provide seamless navigation from macro to micro data.

iTwiz dashboards help management and individual IT team members to diagnose and manage their IT events more efficiently. It also provides an easy-to-use drag and drop facility to find answers for IT team's queries about incident, change requests, service requests, outages, leaves and training.

The Oracle Cloud Marketplace is a one-stop shop for Oracle customers seeking trusted business applications and service providers offering unique business solutions, including ones that extend Oracle Cloud Applications. [Oracle Cloud](#) is the industry's broadest and most complete public cloud, delivering enterprise-grade services at every level of the cloud technology stack including software as a service (SaaS), platform as a service (PaaS), infrastructure as a service (IaaS), and data as a service (DaaS).

"Today IT management is struggling to leverage ITSM data to make informed decisions. This is where we see iTwiz playing a big role," said Mainak Mitra, Global Delivery Head, Snuvik Technologies. "Snuvik Technologies participation in the Oracle Cloud Marketplace further extends our commitment to the Oracle community and enables customers to easily reap the benefits of iTwiz. We look forward to leveraging the power of the Oracle Cloud to help us achieve our business goals."

The Oracle Cloud Marketplace offers an intuitive user interface to browse and search for available applications and services, as well as user ratings and reviews to help customers determine the best business solutions for their organization. With its new automated application installation features, customers can easily deploy provider business applications from a centralized cloud interface.

About Snuvik Technologies

Snuvik Technologies is a leading IT firm known for delivering cutting-edge technology services in Business Intelligence & Analytics, Oracle Agile PLM, Oracle ERP, ServiceNow and Enterprise Mobility. We provide System Integration services, Application Management services, Consulting services, Implementation services and Custom Development services to our customers. With delivery centers in the United States and India, Snuvik has international experience developing efficient solutions that create business value for Global clients.

To find out more visit: <http://snuviktechnologies.com>

About Oracle PartnerNetwork

Oracle PartnerNetwork (OPN) is Oracle's partner program that provides partners with a differentiated advantage to develop, sell and implement Oracle solutions. OPN offers resources to train and support specialized knowledge of Oracle's products and solutions and has evolved to recognize Oracle's growing product portfolio, partner base and business opportunity. Key to the latest enhancements to OPN is the ability for partners to be recognized and rewarded for their investment in Oracle Cloud. Partners engaging with Oracle will be able to differentiate their Oracle Cloud expertise and success with customers through the OPN Cloud program – an innovative program that complements existing OPN program levels with tiers of recognition and progressive benefits for partners working with Oracle Cloud. To find out more visit:

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