



5665 Southeast Loop 410  
San Antonio, Texas 78222

January 3<sup>rd</sup>, 2017

To Whom it May Concern:

My name is Jen Webb, I am the Credit & Collection Manager for Texas First Rentals, a Holt/Caterpillar owned company. I had the pleasure to be introduced to the Murkin Group over 6 weeks ago. I immediately saw value in what their unique services had to offer. I have been in the Credit & Collections field for over 25 years and can see opportunity when presented with it. I was so impressed, I gave them an opportunity to help assist us with collecting on delinquent accounts.

I was a little reluctant to use an agency outside of Texas due to the stringent mechanic lien laws of Texas. They have quickly set my mind at ease with their knowledge and experience on that matter. Within a few days of placing accounts, I saw immediate results in the collections of our receivables with minimal cost to Texas First Rentals. I have worked with many collection agencies over the years, but I am completely impressed with the immediate results the Murkin Group has brought to Texas First Rentals. The Murkin Group can certainly give other agencies a run for their money.

I am looking forward to presenting to the Director of Finance for Holt/Caterpillar their immediate collection results. Feel free to contact me with any questions. I look forward to years of continued partnership and success with the Murkin Group.

Sincerely,

A handwritten signature in cursive script that reads "Jen Webb".

Jen Webb

Credit & Collection Manager

Texas First Rentals

(512) 354-4677