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Monday, February 8, 2021. *Mobile and Birmingham, AL. FOR IMMEDIATE RELEASE*

This morning, the Alabama Attorney General's office and Mobile County District Attorney will be holding a press conference to announce the claims process for the state's settlement with Terminix.

Tom Campbell of Campbell Law PC (Birmingham and Mobile)--with over two decades of success representing victims of Terminix in Alabama and across the country warns that Alabama homeowners should be hesitant to blindly accept this settlement.

At first glance, the settlement appears impressive, but upon closer inspection--submitting a claim for this agreement may not be a good bet for Alabama homeowners.

Campbell and his team will be available to answer questions and offer counter points on Monday and will be releasing a statement this afternoon.

In the meantime, Campbell offers the following questions for the journalists reporting at the AG's press conference:

#1. (Terminix says in brochures that the consequence of not having a termite prevention barrier is that homes will get hidden damage that is serious before it is discoverable.)

If your investigation revealed that Terminix failed to install and maintain the prevention barriers, why does the settlement release the company from this hidden damage?

#2. **If your investigation found that Terminix failed to apply or maintain termite prevention barriers, why is Terminix only required to provide the barriers under the settlement agreement in 4% (3 of 67) of Alabama Counties?¹**

- **Doesn't this allow Terminix to collect premiums in 96% of Alabama Counties without providing the necessary prevention service?**
- **How does that benefit consumers?**
- **Does allowing this practice to continue in 96% of the Counties serve as an endorsement of the practice you found to be deceptive and unfair to consumers?**

¹ The Settlement Agreement says Terminix will apply barriers to existing customers only in Mobile, Baldwin and Monroe Counties.

#3. What new benefit does the repair process provide consumers that they were not already entitled to receive?²²

#4. (Terminix announced the results of an internal analysis of termite damage claims in the Mobile Area in a recorded earnings call with investors in October 2020. In that call, executives announced that the company expects to spend only an average of \$17,500 on damage claims where customers do not have a lawyer but an average of \$1,000,000 on claims if they hire a lawyer. The company reserved \$250 million dollars to pay for these litigated claims.)

-Why does it make sense for consumers to file a claim when Terminix expects to spend an average of \$1,000,000 per claim if they hire a lawyer to seek all damages including mental anguish and punitive damages?

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² Customers either had “repair bonds” that require Terminix to make repairs at its expense, or it issued contracts that limit the warranty to retreatment. However, for retreatment warranties, if the company did not provide the prevention service, it cannot limit its warranty.