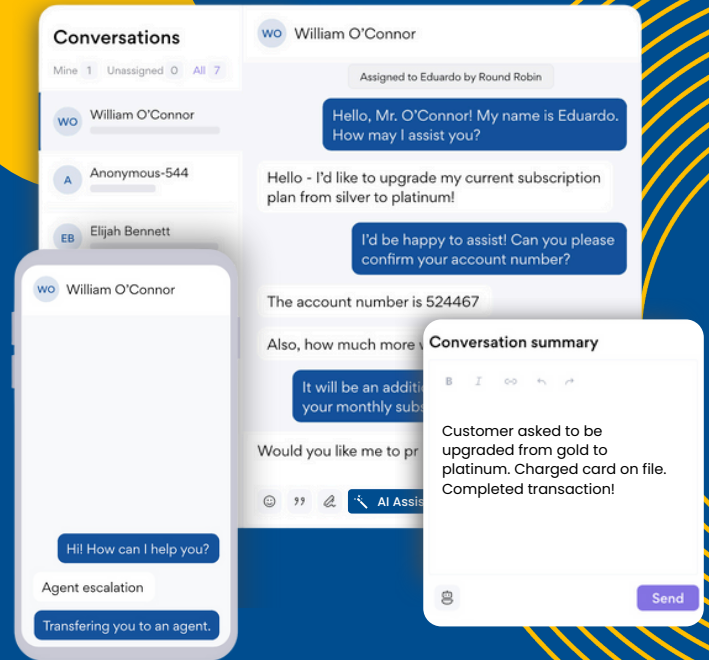# Contact Center
powered by **pypestream**

Omni-Channel Customer Service Tool Built for Scale

Manage customer conversations effortlessly, simplify tasks and boost agent productivity.

Upgrade	Scale	Compete	Empower
Modernize legacy systems, streamline interactions and boost agent efficiency.	Enable seamless scaling with next gen tools to grow your business.	Differentiate with personalized experiences that boost engagement.	Create meaningful interactions that balance accessibility and efficiency that enhance your CX.

Reach your customer service goals with Contact Center:

Level up customer interactions & support
Efficient escalation management, improve first contact resolution, streamline technical troubleshooting, optimize omnichannel response times for superior customer experience.

Uncover revenue opportunities
Leverage upsell and cross-sell strategies, ensure seamless order fulfillment, enhance customer lifecycle management, and deliver targeted product recommendations to drive revenue growth.

Streamline team collaboration & operational tasks
Automate case logging, ensure regulatory and compliance adherence, track and optimize SLAs, enable multilingual support, and improve cross-functional collaboration to boost operational efficiency.

Agents LOVE Contact Center!

52%
Improvement in overall Agent Satisfaction

J. Holmes, Claims Adjuster
Berkley Insurance

"I frequently use the chat history, reassignment feature, and canned messages. Reassigning chats is especially helpful, ensuring no chats are missed."

Visit **pypestream.com** to learn more.